



VOLUNTEER CENTRE
OF SOUTHEASTERN NEW BRUNSWICK INC.
CENTRE DU BÉNÉVOLAT
DU SUD-EST DU NOUVEAU-BRUNSWICK INC.

2018 Annual Report

Serving the community since 1976

CHAIRPERSON'S MESSAGE



AUBREY KIRKPATRICK, VCB CHAIRPERSON

Volunteers are the lifeblood of Greater Moncton. Time after time when visitors and new comers express what makes Moncton special, they say it is the people and their amazing generosity of time and resources given virtually every day of the year.

As one of the Leg's for Literacy organizers I am amazed at the amount of people who sign up to come out early in the morning in often cold conditions. This year there were over 400 people who volunteered to make the race one of the best in Canada. Volunteerism is alive and well in greater Moncton!

The Volunteer Center is at the center of our volunteer community providing much needed support to so many organizations and people in need. It is Moncton's hidden gem in so many ways. The staff and volunteers of the Center work so hard behind the scenes to make it all work seamlessly. I salute Annette and her team!

I came across this message recently about the impact each one of us can have and I wanted to share it with you.

"Be that one. That one who forgives when deep offence has been committed. That one who loves when no one else does. That one who gives kindness to those who are mean. Be that one who looks past the insult, instead seeing the pain that motivated it. That one who shines light upon those who sit in utter darkness. Because the impact of being that one runs far and wide. It brings healing to the wounded, joy to the sad and hope to those in despair. Be that one." Sheri Eckert

In closing I want to thank each member of the board of directors for their dedicated contribution to this organization and I look forward to another great year at the Volunteer Center!

Respectively submitted

Aubrey Kirkpatrick

EXECUTIVE DIRECTOR'S MESSAGE



ANNETTE VAUTOUR, VCB EXECUTIVE DIRECTOR

Is the word ‘Volunteering’ too formal? I haven’t met a person yet who would not ‘help out’ when asked!

Helping out’ is universal to human nature. The number one reason in Canada why people don’t volunteer is because they haven’t been asked. That being said, if you look a bit deeper into the mindset of that self proclaimed ‘non-volunteer’ (whose never been asked) you will most likely find that same person has sincere interest in ‘helping out’ without ever connecting their actions to *volunteering*. While some of our local agencies sometimes find themselves short on *volunteers*, I wonder how engaging their response would be if they started asking folks to ‘help out’?

The mindset of ‘*volunteering*’ is shifting everywhere in our country and throughout the world and we as non-profit organizations need to study and learn about these changes that are ahead for us if we are to successfully engage citizens to ‘help out’ so that we can deliver effectively, the much-needed community- based services.

The ‘Volunteer’ Centre is a bee hive of folks who have a strong desire to ‘help out’ both as their *volunteering* experience as well as those who earn a living by helping others. As we celebrate our 42nd Annual Meeting, I wish to extend my heartfelt appreciation to all our volunteers, our staff and our Board of Directors each and everyone of you for your continued commitment to the Volunteer Centre mandate and our community. Perhaps we should re-name ourselves to the ‘Helping Out’ Centre....food for thought.....*you want me to ‘help out’, just ask!*

Respectfully submitted

Annette

Volunteer Centre of Southeastern New Brunswick Inc.: Programs



FAMILY SUPPORT SERVICES

The philosophy of Family Support Services is that the family is the basic unit of society. Family Support Services are intended to protect, support and enhance the family unit. The Philosophy is consistent with the Family Service Act. Services provided include: in-home support services, supervised visits, parental home relief/leisure and life skills training.

**Shawnda Cohen, Program Director (506) 869-6772.*



SHARED ATTENDANT CARE SERVICES

Shared Attendant Care Services is a specially designed accessible residence for benefit and use of disabled persons wishing to enjoy independent living with the community. The Volunteer Centre of Southeastern New Brunswick Inc. provides administrative service on behalf of the Social Development and it's responsible for requested attendant care according to the required needs of the clients. Attendant Care Services administers services on behalf of the Social Development providing attendant support to persons living in the community.

**Vanessa Fullerton, Program Coordinator (506) 869-6977.*

RESPIRE CARE SERVICES FOR CHILDREN WITH SPECIAL NEEDS /

WEEKEND RELIEF SERVICES



Respite Care Services for Children with Special Needs upholds the same philosophy as the Family Service Act of New-Brunswick specifically that the family is the basic unit of our society. The program is intended to protect, support and enhance families of children diagnosed with developmental disabilities. The primary goal of this program is to provide individualize and responsive relief care to the family. Respite Care Services also offers weekend relief services for children and adults with special needs referred to us by the Social Development. Westmorland / Albert County / Kent County:

**Edie Savoie Shituku, Program Director (506) 869-6774.*

Volunteer Centre of Southeastern New Brunswick Inc.: Programs

VOLUNTEERING / VOLUNTEER DRIVER PROGRAM



If you are interested in volunteering the Volunteer Centre recruits/refers volunteers to over 150 registered community agencies. You can register on-line or schedule an interview for a personal visit.

Transportation to appointments for qualifying clients is now possible through a "Volunteer Driver Program" due to the generous support of United Way. The Volunteer Driver Program is being offered to low income individuals who do not qualify for other available driving programs. Transportation is being provided for these clients referred from registered agencies, organizations, medical departments or department referrals. It's now possible for clients to confirm medical appointments, self-help workshops, therapy sessions, or get to a foodbank etc.

**Debbi LeBlanc, Volunteer Coordinator (506) 869-6905.*



For more information about our services visit

www.volunteergreatermoncton.com



VOLUNTEER CENTRE
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VCB BOARD OF DIRECTORS

2017-18

CHAIRPERSON Aubrey Kirkpatrick

VICE-CHAIRPERSON Kathryn Stratton

PAST-CHAIRPERSON Denis Goguen

TREASURER

Grant Currier

Gordon Douglas

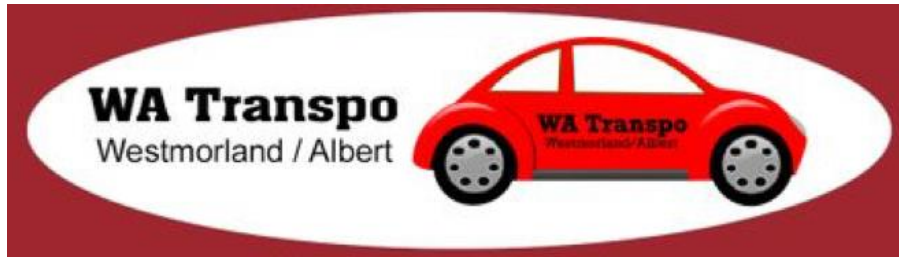
Sophie LeBlanc

Patti Locke

Jennifer Parlee *{Designate Social Development}*

Eddie St. Pierre *{Honorary Member}*





**AFFORDABLE TRANSLAPORATION IN
WESTMORLAND AND ALBERT COUNTY**

www.watranspo.org

WA Transpo was officially launched this July and is now receiving driver requests for the following transportation programs; Tele Drive Albert County, Rural Rides Petitcodiac/Salisbury, Tantramar Rural Rides, the Volunteer Driver Program and for the Shediac and Memramcook area. We are also pleased to announce that we have hired a full -time dispatcher for all of the above driving programs.

If you are interested in becoming a volunteer driver for any of the driving programs or would like to schedule a drive you can contact our dispatcher at **962-3073** or by e-mail at **watranspodispatch@gmail.com**

Community Partners



VOLUNTEER CENTRE OF SOUTHEASTERN NEW BRUNSWICK INC.
CENTRE DU BÉNÉVOLAT DU SUD-EST DU NOUVEAU-BRUNSWICK INC.

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED MARCH 31, 2018

	2018	2017
REVENUES		
Service fee billings	\$ 2 212 957	\$ 2 301 646
Other projects and income	33 400	21 338
Grants and donations	113 824	86 815
Interest revenue	1 014	-
	2 361 195	2 409 799
 EXPENSES		
Salaries and employee benefits	1 750 123	1 696 934
Travel	266 854	262 484
Case plan assistance	68 866	111 026
Office rent	63 580	63 432
Office supplies	17 982	15 799
Professional fees	5 375	4 793
Insurance	17 523	16 825
Telephone	10 775	10 782
Amortization	7 034	8 407
Office equipment rental and maintenance	19 809	14 962
Driver's expenses	11 545	14 999
National Volunteer Week	1 493	2 229
Contracted conferences, meetings and workshops	325	622
Find My Way	-	62
Programs	2 784	6 659
Computer software	831	524
Interest and bank charges	4 153	4 295
Postage and courier	1 018	1 426
Advertising	759	1 122
Bad debt	-	2 228
	2 250 829	2 239 610
 EXCESS OF REVENUES OVER EXPENSES	 \$ 110 366	 \$ 170 189

The accompanying notes are an integral part of these financial statements.



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Thank you for joining us for
our
2018 Annual General
Meeting

www.volunteergreatermoncton.com

