

## Our Mission

Shelter Movers is a national, volunteer-powered charitable organization that provides moving and storage services at no cost to survivors of abuse. We collaborate with local businesses and community agencies to support families transitioning to a life free of violence.

## The Need



Every day, thousands of survivors face the prospect of **losing everything** they own if they flee abuse.

Social isolation and economic hardship from **COVID-19** have significantly increased instances of **abuse and violence** against women in Canada.



In 2019, a woman or girl was **killed every 2.5 days** in Canada, most often by an intimate partner or family member.

— Canadian Femicide Observatory, 2020



Every year, **93,000 cases** of intimate partner violence are reported in Canada.

— Stats Canada, 2016



Canadians spend **\$7.6 billion every year** to address the effects of gender-based violence.

— Justice Canada



Established in 2016, Shelter Movers is the **only service of its kind** in Canada.

Powered by **2,060+ volunteers** in Ottawa, Greater Toronto, Montréal, Nova Scotia, Vancouver and Waterloo Region.



This year, we're moving an average of **122 families** per month.



**3,288+ moves completed** since 2016.

Beyond moving and storage, we coordinate security personnel, language interpreters and pet fostering services to meet our clients' needs, **all at no cost.**



## Our Vision

A country where fleeing abuse is easy, safe and barrier-free.

## Our Services



Every situation is different, and we offer **three types of moves** to fit our clients' needs.

**Urgent Exit** - high risk; leaving an abusive home for a safe location (ie. shelter).

**Escorted Move** - medium/high risk; we return with clients to their former home to retrieve their belongings

**Resettlement** - low risk; moving clients and their belongings from storage to a new home



We require police support during **high risk** moves, involving no-contact orders, bail conditions, criminal charges, a history of excessive violence, or by request.

We use security personnel for lower risk moves.

## The Moving Process



We currently accept **referrals** from social workers, case workers, and other professionals

Through our intake form and follow up questions, we gather logistical information, as well as **safety and security** details, so we can assess risk.



Shelter Movers **coordinates** Everything from the movers, drivers, vehicles, security, storage, pet fostering and language interpreters.

After every move, we **follow up** with the client and the move team to report any concerns or points of improvement for our services.

We also offer 24/7 free over the phone counselling services with LifeWorks.

